

Feedback about issues raised at previous community council meetings

Question	Response
<p>Question raised at meeting on 6 March 2012</p> <p>Wheelchair users could not use the pool at Camberwell Leisure Centre because the Changing Rooms did not fit a wheelchair making the pool not accessible. I said I was certain that the pool was fully accessible. Although another resident confirmed the Family Changing room was accessible to wheel chair users. The cabinet member, Cllr Veronica Ward agreed to chase this up with a response at the next meeting.</p>	<p>The refurbishment works at Camberwell leisure Centre conform to DDA (Disability Discrimination Act 1005).</p> <p>I would be interested to find out from the person who made these comments what they were specifically referring to when they said that their wheelchair did not fit? We would be very keen to address and resolve where possible.</p> <p>You may recall some time ago (last September) about an enquiry from a customer that went to the press and put on their blog that the changing area was inaccessible. We made the following statement, however if this person is referring to something different then it would be useful to know what it is.</p> <p>We can confirm that all the refurbishment work conforms to DDA (Disability Discrimination Act 1005) and specifically:</p> <ul style="list-style-type: none"> • Doors to both Accessible Changing Rooms G.037 and G.038 were designed to be 1000mm wide, in accordance with guidelines in creating accessible buildings (known as Approved Document M). • Door to the Accessible Changing Area itself were designed to be 1000mm wide, as above. • All doors from the centre entrance for the Accessible Change Area are either double or 'door plus a half leaf'. • Ceiling height within Accessible Change G.037 is lower than desired, however all efforts were made to maximise available floor to ceiling heights, given the constraints of the Grade II listed structure. • Changing room doors were selected to ensure their resilience in a wet environment. Larger width doors (to better accommodate those in wheelchairs or who have limited mobility) are inherently heavier than those of a standard width, however in accordance with guidelines, we did not include door closers as these may disadvantage many people who have limited upper body strength, are pushing prams or are carrying heavy objects. <p>Tara Quinn, Leisure Contract & Facilities Manager, Environment Dept</p>